

Kevin Jackaman  
Senior Licensing Officer, Licensing Team  
Public Protection & Licensing Department  
Westminster City Council 15th Floor  
64 Victoria Street - London SW1E 6QP

Dear Sir

I write Regarding the licence application for Zayouna Ltd, 428 Edgware Road  
Reference 20/00429LIPN with my objections.

[REDACTED]  
[REDACTED] from the Restaurant. The garden of Zayouna shares [REDACTED]  
[REDACTED]

I wish to object to the granting of a licence to play music or have sound emitting entertainment at any time at Zayouna and the restaurant being open no later than 23:00 hours.

I object to the granting of any licence for music or entertainment and customer use to the extension of the restaurant. This extension is a structure built in the garden without walls, [REDACTED] and currently being used as a shisha lounge. As this is an open air structure without solid walls and doors, there is no sound insulation and is in effect in the open air, where shisha smoking activity accompanied by music and entertainment takes place.

I object On grounds of Prevention of noise nuisance to the above.

[REDACTED] have in the past made several complaints over several months, regarding the noise from Zayouna 428 Edgware road, to the Westminster noise team, and directly to the management of Zayouna restaurant. I believe if a new licence is given the noise will continue to disturb me.

Name . [REDACTED]

[REDACTED]

Date: 31/01/2020

Kevin Jackaman  
Senior Licensing Officer, Licensing Team  
Public Protection & Licensing Department  
Westminster City Council 15th Floor  
64 Victoria Street - London SW1E 6QP

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Signed [REDACTED]

PRINT NAME [REDACTED]

Date: 04/02/2020

Flat Number [REDACTED]  
[REDACTED]

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Name [REDACTED] .....

[REDACTED]

Date: 02/02/2020 .....

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Senior Licensing Officer, Licensing Team  
Public Protection & Licensing Department  
Westminster City Council 15th Floor  
64 Victoria Street - London SW1E 6QP

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Name [REDACTED]  
[REDACTED]

Date: 31-01-20

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Name [REDACTED]

[REDACTED]

Date: 2-02-20-20

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Senior Licensing Officer, Licensing Team  
Public Protection & Licensing Department  
Westminster City Council 15th Floor  
64 Victoria Street - London SW1E 6QP

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Name [REDACTED]

[REDACTED]

Date: 31/01/20

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Westminster City Council 15th Floor  
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Name [REDACTED]

[REDACTED]

Date: 31/01/20.....

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Reference 20/00429LIPN with my objections.

[REDACTED]  
[REDACTED]  
meters away from the Restaurant. The garden of [REDACTED]  
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Name [REDACTED]

[REDACTED]

Date: 1/2/2020



Kevin Jackaman  
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Public Protection & Licensing Department  
Westminster City Council 15th Floor  
64 Victoria Street - London SW1E 6QP

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Name .. [REDACTED]  
[REDACTED]  
[REDACTED]

Date: .....

07/09/2020

Kevin Jackaman  
Senior Licensing Officer, Licensing Team  
Public Protection & Licensing Department  
Westminster City Council 15th Floor  
64 Victoria Street - London SW1E 6QP

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Name .. [REDACTED]  
[REDACTED]

Date: 03/09/2020

Kevin Jackaman  
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Name [REDACTED]  
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Name [REDACTED]  
[REDACTED]

Date: 3<sup>rd</sup> February 2020

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[REDACTED]

Date: 3<sup>rd</sup> February 2020

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[REDACTED]

Date: 31.12.2020.....

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Signed [REDACTED]

PRINT NAME [REDACTED]

Date: .....

4.2.2020.



ZYOUNA OPEN AIR  
SHISHA AND  
ENTERTAINMENT  
STRUCTURE





City of Westminster  
64 Victoria Street, London,  
SW1E 6QP

Schedule 12  
Part A

WARD: Church Street  
UPRN: 100023477650

Premises licence

Regulation 33, 34

Premises licence  
number:

20/08194/LIPT

Original Reference:

20/00429/LIPN

**Part 1 – Premises details**

**Postal address of premises:**

Love Lounge  
428 Edgware Road  
London  
W2 1EG

**Telephone Number:** Not Supplied

**Where the licence is time limited, the dates:**

Not applicable

**Licensable activities authorised by the licence:**

Late Night Refreshment

**The times the licence authorises the carrying out of licensable activities:**

**Late Night Refreshment**

Sunday to Thursday: 23:00 to 00:30

Friday to Saturday: 23:00 to 01:30

**The opening hours of the premises:**

Sunday to Thursday: 12:00 to 01:00

Friday to Saturday: 12:00 to 02:00

**Where the licence authorises supplies of alcohol, whether these are on and/or off supplies:**

N/A

Part 2

**Name, (registered) address, telephone number and email (where relevant) of holder of premises licence:**

Love Lounge Limited  
428 Edgware Road,  
London  
W2 1EG

**Registered number of holder, for example company number, charity number (where applicable)**

12801927

**Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol:**

Not Applicable

**Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol:**

Not Applicable

**Date:** 12 November 2020

**This licence has been authorised by Mary Pring on behalf of the Director - Public Protection and Licensing.**

## **Annex 1 – Mandatory conditions**

1. All persons guarding premises against unauthorised access or occupation or against outbreaks of disorder or against damage (door supervisors) must be licensed by the Security Industry Authority.

## **Annex 2 – Conditions consistent with the operating Schedule**

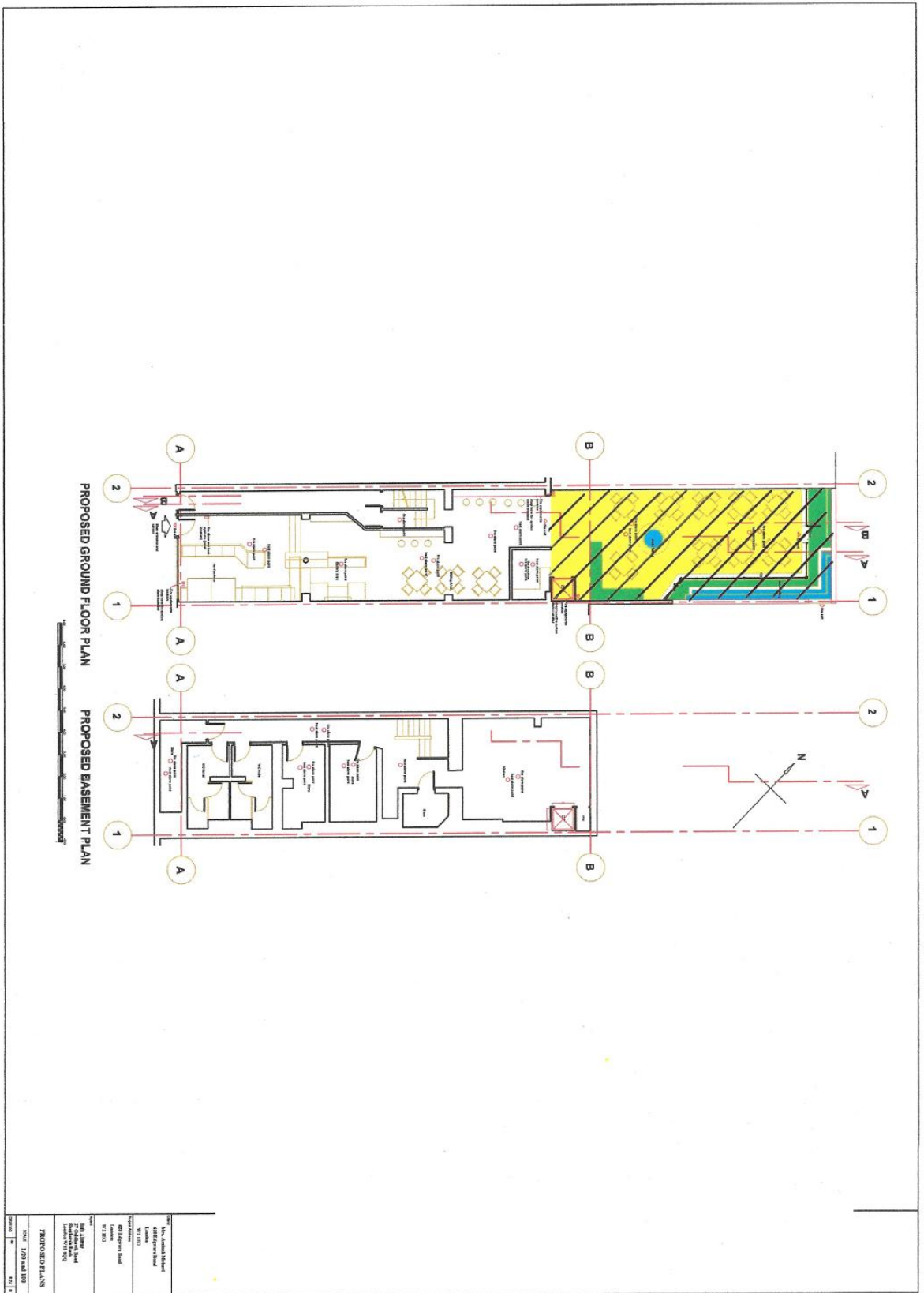
None

### **Annex 3 – Conditions attached after a hearing by the licensing authority**

2. A minimum of one SIA licensed door supervisors shall be on duty at the premises at all times when the Premises Licence is in operation.
3. Amplified music shall NOT be played at the premises at any time.
4. There shall be no smoking (including shisha) in the rear extension and within the garden area shown hatched on the plan attached to the licence from 23:00 on Sunday to Thursday to 01:00 on the following day and from 23:00 on Friday and Saturday to 02:00 on the following day.
5. After 23:00 hours, patrons permitted to temporarily leave and then re-enter the premises to smoke, including SHISHA, shall be restricted to the area directly in front of the premises along Edgware Road.
6. All windows, external doors and shutters shall be kept closed after 23:00 hours except for the immediate access and egress of persons.
7. The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Westminster Police Licensing Team. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the entire 31 day period.
8. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.
9. A direct telephone number for the manager at the premises shall be publicly available at all times the premises is open. This telephone number is to be made available to residents and businesses in the vicinity.
10. An incident log shall be kept at the premises, and made available on request to an authorised officer of the City Council or the Police. It must be completed within 24 hours of the incident and will record the following:
  - (a) all crimes reported to the venue
  - (b) all ejections of patrons
  - (c) any complaints received concerning crime and disorder
  - (d) any incidents of disorder
  - (e) all seizures of drugs or offensive weapons
  - (f) any faults in the CCTV system, searching equipment or scanning equipment
  - (g) any visit by a relevant authority or emergency service.
11. No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
12. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.

13. A direct telephone number for the manager at the premises shall be publicly available at all times the premises is open. This telephone number is to be made available to residents and businesses in the vicinity.
14. All waste shall be properly presented and placed out for collection no earlier than 30 minutes before the scheduled collection times.
15. No deliveries to the premises shall take place between 23:00 hours and 08:00 hours on the following day.
16. The number of persons permitted in the premises at any one time (excluding staff) shall not exceed 60 persons.
17. During the hours of operation of the premises, the licence holder shall ensure sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises, and that this area shall be swept and or washed, and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business.
18. After 23:00 Sunday to Thursday and 00:00 hours Friday and Saturday, the premises shall only operate as a restaurant:
  - (i) in which customers are shown to their table,
  - (ii) which provide food in the form of substantial table meals that are prepared on the premises and are served and consumed at the table using non-disposable crockery,
  - (iii) which do not provide any take away service of food or drink for immediate consumption.
19. All emergency exit doors shall be available at all material times without the use of a key, code, card or similar means.
20. No fumes, steam or odours shall be emitted from the licensed premises so as to cause a nuisance to any persons living or carrying on business in the area where the premises are situated.
21. All emergency doors shall be maintained effectively self-closing and not held open other than by an approved device.

# Annex 4 – Plans



<p> <b>PREPARED BY</b>                  Mr. Robert Baker                  45, The Quadrant                  London, W1A 1AA                  020 7734 1110             </p>	<p> <b>DATE</b>                  02/04/2010             </p>
<p> <b>FOR</b>                  Mr. Albert                  45, The Quadrant                  London, W1A 1AA                  020 7734 1110             </p>	<p> <b>PROJECT</b>                  2010/001/001             </p>
<p> <b>SCALE</b>                  1:100             </p>	<p> <b>NO.</b>                  1             </p>



City of Westminster  
64 Victoria Street, London,  
SW1E 6QP

Schedule 12  
Part B

Premises licence  
summary

WARD: Church Street  
UPRN: 100023477650

Regulation 33, 34

Premises licence  
number:

20/08194/LIPT

Part 1 – Premises details

Postal address of premises:

Love Lounge  
428 Edgware Road  
London  
W2 1EG

Telephone Number: Not Supplied

Where the licence is time limited, the dates:

Not applicable

Licensable activities authorised by the licence:

Late Night Refreshment

The times the licence authorises the carrying out of licensable activities:

Late Night Refreshment

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The opening hours of the premises:

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Where the licence authorises supplies of alcohol, whether these are on and/or off  
supplies:

N/A



**Name and (registered) address of holder of premises licence:**

Love Lounge Limited  
428 Edgware Road,  
London  
W2 1EG

**Registered number of holder, for example company number, charity number (where applicable)**

12801927

**Name of designated premises supervisor where the premises licence authorises for the supply of alcohol:**

N/A

**State whether access to the premises by children is restricted or prohibited:**

Restricted

**Date:** 12 November 2020

**This licence has been authorised by Mary Pring on behalf of the Director - Public Protection and Licensing.**

**Premises History**

**Appendix 5**

<b>Application</b>	<b>Details of Application</b>	<b>Decision</b>	<b>Date Determined</b>
19/02262/LIPN	New Premises Licence  <b>Late Night Refreshment:</b> Sunday to Thursday: 23:00 to 00:30 Friday to Saturday: 23:00 to 01:30	Granted Under Delegated Authority	03.06.2019 <b>(Time Limited)</b>
20/00429/LIPN	New Premises Licence  <b>Late Night Refreshment:</b> Sunday to Thursday: 23:00 to 00:30 Friday to Saturday: 23:00 to 01:30	Granted by Licensing Sub-Committee	12.03.2020
20/08194/LIPT	Transfer application from Zayouna Ltd to Love Lounge Limited	Granted Under Delegated Authority	23.10.2020 <b>(Lapsed August 2023)</b>

There is no appeal or Temporary Event Notice History.

**CONDITIONS CONSISTENT WITH THE OPERATING SCHEDULE AND CONDITIONS PROPOSED BY A PARTY TO THE HEARING**

When determining an application for a new premises licence under the provisions of the Licensing Act 2003, the licensing authority must, unless it decides to reject the application, grant the licence subject to the conditions which are indicated as mandatory in this schedule.

At a hearing the licensing authority may, in addition, and having regard to any representations received, grant the licence subject to such conditions which are consistent with the operating schedule submitted by the applicant as part of their application, or alter or omit these conditions, or add any new condition to such extent as the licensing authority considers necessary for the promotion of the licensing objectives.

This schedule lists those conditions which are consistent with the operating schedule, or proposed as necessary for the promotion of the licensing objectives by a responsible authority or an interested party as indicated. These conditions have not been submitted by the licensing service but reflect the positions of the applicant, responsible authority or interested party and have not necessarily been agreed

**Mandatory Conditions**

1. No supply of alcohol may be made at a time when there is no designated premises supervisor in respect of this licence.
2. No supply of alcohol may be made at a time when the designated premises supervisor does not hold a personal licence or the personal licence is suspended.
3. Every supply of alcohol under this licence must be made or authorised by a person who holds a personal licence.
4.
  - (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
  - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
    - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to;
      - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
      - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
    - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
    - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or

less in a manner which carries a significant risk of undermining a licensing objective;

- (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
  - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
5. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
6. (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
- (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
- (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
- (a) a holographic mark, or
  - (b) an ultraviolet feature.
7. The responsible person must ensure that—
- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
    - (i) beer or cider: ½ pint;
    - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
    - (iii) still wine in a glass: 125 ml;
  - (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
  - (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

A responsible person in relation to a licensed premises means the holder of the premise licence in respect of the premises, the designated premises supervisor (if any) or any individual aged 18 or over who is authorised by either the licence holder or designated premises supervisor. For premises with a club premises certificate, any member or officer of the club present on the premises in a capacity that which enables him to prevent the supply of alcohol.

8(i) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

8(ii) For the purposes of the condition set out in paragraph 8(i) above -

(a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;

(b) "permitted price" is the price found by applying the formula -

$$P = D + (D \times V)$$

Where -

(i) P is the permitted price,

(ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and

(iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -

(i) the holder of the premises licence,

(ii) the designated premises supervisor (if any) in respect of such a licence, or

(iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.

8(iii). Where the permitted price given by Paragraph 8(ii)(b) above would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

8(iv). (1) Sub-paragraph 8(iv)(2) below applies where the permitted price given by Paragraph 8(ii)(b) above on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

9. All persons guarding premises against unauthorised access or occupation or against outbreaks of disorder or against damage (door supervisors) must be licensed by the Security Industry Authority.

### **Conditions consistent with the operating schedule**

None

### **Conditions proposed by the Metropolitan Police Service and agreed with the applicant so as to form part of the operating schedule.**

10. A minimum of one SIA licensed door supervisors shall be on duty at the premises at all times when the Premises Licence is in operation.
11.
  - (a) The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Westminster Police Licensing Team.
  - (b) All entry and exit points will be covered enabling frontal identification of every person entering in any light condition.
  - (c) The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises and will include the external area immediately outside the premises entrance.
  - (d) All recordings shall be stored for a minimum period of 31 days with date and time stamping.
  - (e) Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the entire 31-day period.
12. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.
13. An incident log shall be kept at the premises, and made available on request to an authorised officer of the City Council or the Police. It must be completed within 24 hours of the incident and will record the following:
  - (a) all crimes reported to the venue
  - (b) all ejections of patrons
  - (c) any complaints received concerning crime and disorder
  - (d) any incidents of disorder
  - (e) all seizures of drugs or offensive weapons
  - (f) any faults in the CCTV system, searching equipment or scanning equipment
  - (g) any visit by a relevant authority or emergency service.
14. The premises shall only operate as a restaurant: (i) in which customers are shown to their table, (ii) which provide food in the form of substantial table meals that are prepared on the premises and are served and consumed at the table using non-disposable crockery, (iii) which do not provide any take away service of food or drink for immediate consumption.

### **Conditions proposed by the Environmental Health Service**

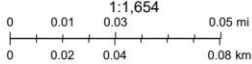
None

428 Edgware Road, London, W2 1EG



23/02/2024, 10:15:20

- Property Mailing List
- ▭ Ward Boundaries
- Ward Labels



**Resident count: 229**

**Licensed premises within 75 metres of 428 Edgware Road, London, W2 1EG**

<b>Licence Number</b>	<b>Trading Name</b>	<b>Address</b>	<b>Premises Type</b>	<b>Time Period</b>
18/02277/LIPCH	Asal Supermarket	Basement And Ground Floor 434 Edgware Road London W2 1EG	Shop	Monday to Sunday; 00:00 - 00:00
16/05804/LIPVM	Dar Marrakesh	422 Edgware Road London W2 1EG	Restaurant	Friday to Saturday; 09:00 - 02:00   Sunday to Thursday; 09:00 - 00:00
23/02927/LIPT	Dar Marrakesh	422 Edgware Road London W2 1EG	Restaurant	Friday to Saturday; 09:00 - 02:00   Sunday to Thursday; 09:00 - 00:00
15/02662/LIPT	Minqala Azmir	Basement And Ground Floor 442 Edgware Road London W2 1EG	Restaurant	Monday to Sunday; 12:00 - 01:00
18/03313/LIPDPS	Mandalay Burmese Restaurant	444 Edgware Road London W2 1EG	Cafe	Sunday; 12:00 - 00:00   Monday to Saturday; 10:00 - 00:30
23/03506/LIPCH	The Vale Service Station	383 Edgware Road London W2 1BT	Petrol filling station	Monday to Sunday; 00:00 - 00:00
11/02187/LIPDPS	Don Pepe	99 Frampton Street London NW8 8NA	Restaurant	Sunday; 12:00 - 01:00   Monday to Saturday; 10:00 - 01:30
23/01997/LIPT	Baraka Piri Piri	Basement And Ground Floor 357 Edgware Road London W2 1BS	Restaurant	Sunday; 23:00 - 02:00   Friday to Saturday; 23:00 - 02:00
19/04127/LIPT	Al-Kanater Restaurant	355 Edgware Road London W2 1BS	Restaurant	Monday to Sunday; 10:00 - 01:00